



Mountain View Coalition for Sustainable Planning
817 Montgomery Street
Mountain View, CA 94041

October 29, 2019

Mountain View City Council
City Hall, 500 Castro Street
PO Box 7540
Mountain View, CA 94039-7540

Re: Support and Considerations for Bike Share and Scooter Share Programs

Dear Mayor Matichak and City Council members:

The Mountain View Coalition for Sustainable Planning (MVCSP) appreciates the opportunity to provide support for the Staff recommendations for the Bike Share and Scooter Share Pilot Programs. We would also like to suggest some considerations for the implementation and maturation of both pilot program elements.

As an active participant in the bike share pilot program, we support the recommendation to continue of the bike share program. As Staff indicates, with the implementation of proposed pilot scooter program, we are hopeful there will be robust choices of both shared bike, e-bikes, and e-scooters. We support the implementation of a pilot scooter share program. The following are several comments for consideration for implementation:

- We strongly support the designated parking locations for shared scooters. Consideration should be given to providing a scooter and perhaps shared bike designated parking area at each of the General Plan designated Village Centers. During the bike share pilot program, I worked with Lime Bike customer service to locate the e-bikes adjacent to the VTA / Community Shuttle stop on Rengstorff at Middlefield adjacent to the Monta Plaza Shopping Center. When reliably deployed (unfortunately this was inconsistent), the e-bikes were well utilized. This provided easy neighborhood access to a regular supply of e-bikes and could be substantially more successful with both shared scooters and e-bikes. The clear instructions that shared bikes and scooters are not to be utilized on sidewalk is also much appreciated.
- Some Mountain View residents do not have a credit or debit card. The program requirements for both bike and scooter share should include a cash payment option for those do not have a debit or credit card. This would provide a feature similar to the Bike Share for All with payment for cash for Bay Wheels in Oakland, San Francisco, and San Jose. All Mountain View residents 18 and over should have access to this mobility option.

- We are not sure how the 400 scooter cap per provider and 800 scooter cap was derived. This may be a good starting point, but we are hopeful there is flexibility to expand this figure if a Village Center deployment strategy is successful.
- User feedback during the pilot program is important. It is hoped that service providers can provide a survey link to both bike share and scooter share participants that goes directly to the City of Mountain View for review.

Having just provided support for SAP-4 last week that includes expanding non-auto mobility options, we applaud the City of Mountain View and Staff for moving forward with the bike share and scooter share pilot programs.

Sincerely,

A handwritten signature in black ink, appearing to read "Cliff Chambers". The signature is fluid and cursive, with the first name "Cliff" and last name "Chambers" clearly distinguishable.

Cliff Chambers
For the Mountain View Coalition for Sustainable Planning

cc:

Nate Baird, Transportation Planner
Ria Hutabarat Lo, Transportation Manager
Dawn S. Cameron, Assistant Public Works Director
Michael A. Fuller, Public Works Director
Daniel H. Rich, City Manager

About Mountain View Coalition for Sustainable Planning

The Mountain View Coalition for Sustainable Planning is a group of local volunteers dedicated to making Mountain View as beautiful, economically healthy, transit, bicycle, and pedestrian accessible, and affordable as possible. MVCSP member interest and expertise covers areas such as housing, transportation, the environment, the economy, and beyond!

For more information, see <http://www.mvcsp.org>.

To contact us, send email to mvcsp.info@gmail.com.